



Central Drug Authority POPI Act Disclaimer

POPI DISCLAIMER

We respect your rights to privacy and therefore aim to ensure that we comply with the legal requirements of the POPI Act which regulates the manner in which we collect, process, store, share and destroy any personal information which you have provided to us.

WHY WE COLLECT PERSONAL INFORMATION:

We collect personal information in order to liaise with you telephonically, via our website or email so that we may:

1. Respond to any query or comment received from you;
2. Inform you of new developments in the CDSA and the NDMP 2019 -2024;
3. Enables us to process, validate and verify information and requests for the supply of information to you;
4. For the purposes for which for which you can specifically provide the information; and
5. Generally to improve your experience on our digital media sites.

PROCESSING OF INFORMATION

We will share your personal information:

1. In order to comply with applicable law or with legal process served on the CDA
2. In order to protect and defend the rights or property of the CDA; and

Security Measures

We will:

1. Treat your personal information as strictly confidential;
2. Take appropriate technical and organization measures to ensure that your personal information is kept secure and is protected against unauthorized or unlawful processing, accidental loss, destruction or damage, alteration, disclosure or access;
3. Promptly notify you if we become aware of any unauthorized use, disclosure or processing of your personal information;
4. Provide you with reasonable evidence of our compliance with our obligations under this policy on reasonable request; and

5. We will not retain your personal information longer than the period for which it was originally required unless we are required by law to do so, or your consent to us retaining such information for a longer period.

ALTHOUGH WE TAKE THE AFOREMENTIONED PRECAUTIONS IN PROTECTING YOUR PERSONAL INFORMATION, WE SHALL HOWEVER NOT BE LIABLE FOR ANY LOSS OR DAMAGE, HOWEVER ARISING, SUFFERED AS A RESULT ON THE DISCLOSURE OF SUCH INFORMATION IF OUTSIDE OUR REASONABLE CONTROL

YOUR RIGHTS

You have the right to anytime to:

1. Rectify the personal information collected by us;
2. Object to the processing of Personal information (subject to legislation);
3. Request to return or destruction or Personal information (subject to legislation);
4. Lodge a complaint with the company.

The personal information processed by us is not routed/transferred to a third country or international organization.